

# HELPING PEOPLE DO AMAZING THINGS

# 2025 2026

## OUR BUSINESS PRIORITIES FOR 2025/26

- Focus on IT through service stability.
- Successfully onboarding North Somerset Council.
- Deepening connections with partners and customers to cultivate trust, better understand organisational requirements and challenges and fostering innovation.
- Measure the right things in respect of our partners and customers' satisfaction and performance management.
- Exploring opportunities to continue our growth.
- Improving internal and external communications.

## OUR COMMUNICATIONS

- Delt are 'Your Kind Of People'.
- Our staff are our greatest asset.
- We are in it for the long haul and like all relationships, it's about give and take. It works best as a partnership.
- We are adaptive, integrated, distinct, trusted and progressive.

## OUR WORKFORCE

- Review internal processes to lead on innovation where possible.
- Mobilising our people to collaborate and break down silos.
- Commitment to a safe, healthy and happy work environment.
- Making a positive difference in our communities, not just our workplaces.
- Promoting a healthy culture to enable individuals to improve their own resilience.

## OUR OBJECTIVES

- To create a platform for sustainable economic **growth**.
- To enable closer **collaborative working** between our customers.
- To improve the **value for money** of all Delt services year on year.
- To **reduce risk** for our customers.
- To actively promote the **health and wellbeing** of both our staff and our customers.
- To help our customers **innovate** and **transform**.

## OUR VALUES

- We have **integrity** and **transparency**.
- We **develop** and **empower** our people.
- We **strive** to be the **best** at what we do.
- We believe in **partnership** and **collaboration**.
- We value both **innovation** and **creativity**.

## WHAT WE DO

Technology enabled business support services, delivered in the public interest.



IT Consultancy



Cyber Security



Print and Mail



Facilities Management



Training and Education



Payroll and Pensions



HR / OD Advisory

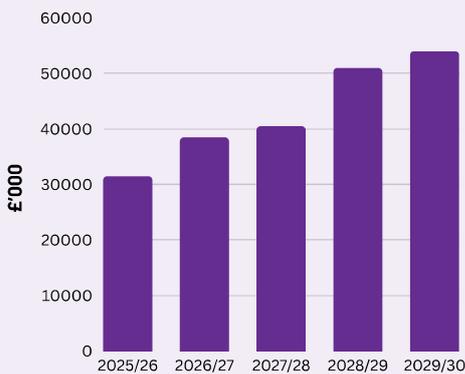


Procurement and Finance

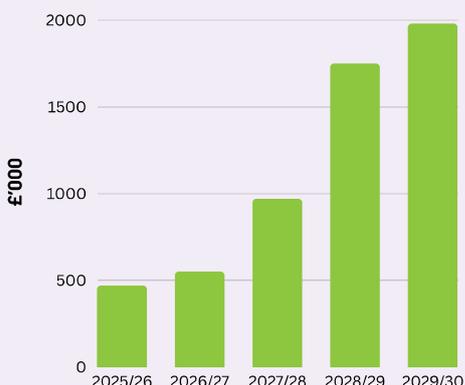


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## Financials



Turnover - with growth



Surplus - with growth

**DELT**  
SHARED SERVICES LTD