Manager Guides: Recruitment

This guide is designed to walk you through the key stages of the recruitment process within the iTrent system, from raising a vacancy to making an official offer. Whether you are initiating a new Request to Recruit, reviewing candidate applications, or progressing a successful applicant to the offer stage, this step-by-step manual provides the instructions you need to complete each task efficiently and accurately.

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Request to Recruit

1. Starting from your Manager Dashboard, click **Recruitment** on the right-hand pane.



2. Here, you will see the **Requisition summary**. This is where you can see any vacancies that you've raised and further details.

iTrent 21/05/2025 ×			🗖 (DLT-MSS) 💿
SEARCH FIND ITRENT PAGES		Recruitment summary	G
DELT Shared Services Limited		Requisition view	
∧ Requisitions :		23 Requisitions in total 9 Requisitions published 0 Interviews in the next 7 days 9 Applicants in total	
		Open requisitions (23) Q Search by name or reference	₹ Filters ∽
		*	
		No records found	

3. To raise a Request to Recruit, scroll to the bottom of this summary page and click **"Request to Recruit".**

✓ Request to recruit	> Shortlisting > Interviews	Offer > Onboarding progress > Recruitment details	
8			
☐ 1. Recruitment guidance	2. Request to Recruit 3. Link vaca	t position, if available 4. Attach authorisations/role profile 5. Business case, if applicable	
Review/amend request to recr	ruit form		

- 4. Complete the following fields in the form.
 - Always select "Delt Lifecycle".
 - Search for yourself as the hiring manager.
 - Make sure to complete all asterisked items.

• There is a section for you to add any other details.

Click **"Save"** and this form will go to finance for approval, and then HR once approved. If it is not approved, you will receive an email with the reason for rejection.



Application Details

1. Navigate to the recruitment page following this button on the Manager Dashboard.



- 2. Here you will see any vacancies that you have raised as a recruiting manager, or if you are on the interview panel. The recruitment team will get the adverts out for approved positions and any new applicant details will come through here.
- 3. To view more details on the applicants, click on the number of them.

Requisitions in total			Reguisition view			
Reguisitions in total				_		
,	1	0 Requisitions published	0 Inter	views in the next 7 days	11 Applicants in to	tal
n requisitions (24)	Q Search by name or re	ference				⊽ Filters ∨
uisition name 🗘	Applicants 🖨	Application end date 🗢	Location 🖨	Published 🗢	Recruiting manager 🖨	Requisition reference 🖨
ssistant	2 2 are new			No	Stephen Eyre	DLT_00015
ssistant	0			No	Stephen Eyre	DLT_00013
or Project Manager	0			No	Stephen Eyre	DLT_00012
	a requisitions (24) isition name \$ asistant assistant r Project Manager	a requisitions (24) sistion name assistant assistant assistant assistant assistant assistant assistant assistant assistant assistant assistant assistant back back back back back back back back	a requisitions (24) Search by name or reference isition name Applicants Application end date 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	ar requisitions (24) Q. Search by name or reference isition name Applicants Application end date Location Comparison	ar requisitions (24) sistion name Applicants Applicants Application end date Location Published Published No No r Project Manager 0 No	ar requisitions (24) search by name or reference isition name Applicants Application end date Location Recruiting manager Recruiting mana

4. This will allow you to view the applications. Click on the applicant's name to view their application. Click on **"Application summary".**

Open requ	HR Assistant			×
Requisition	Applicant details 🗢	Attachments Notice	Period 🗘 Move applicants	Stage notes
HR Assistan	Applicant One (A00009)	B ALL DOCS	1a Manual applicant	No notes en Eyre
HR Assistan	Applicant summary External Applied on 22/05/2025	The ALL DOCS	1a Manual applicant	No notes en Eyre
junior Projec	t Manager 0		No	Stephen Eyre

5. Here you will be able to see what stage they are at, reference details, if they've been invited to an interview/shortlisted etc. You will also be able to view attachments (CV, right to work etc). The correspondence tab will show details of emails between. You can also download documents.

< 1 of 2 >					Applica	nt summary			×
External applican	t		Stage:	1a M	anual applicant	Move applicant			
Email <i>No email addi</i>	ress available	Phone No contact details	available	Total job: 2	s applied for	Offers made 0		Notes (0)	>
	Application details	Attachments	Correspon	dence	Documents		11	Applicant shortlisting	
Progress histor	у							This stage is not associated with a shortlisting criteria set	
Stage date	Stage	Notes							
22/05/2025	1a Manual applicant								
References (0)	No reference data available		Interviews sche	eduled (0) No	o scheduled interview	+ Add Interview			
Shortlisting (0)							Н		
	No shortlisting data available								

6. If you want to shortlist an applicant, or invite them to an interview, you can move them to a different stage. Click "**Move applicant**".

Applicant One		Requisi	tion:		HR Assistant 💌
A00009 External applicant		Stage:	1a I	Manual applicant	Move applicant
Email <i>No email address available</i>	Phone No contact details av	vailable	Total jo 2	bs applied for	Move stage Move requisition
Application details	Attachments	Correspo	ndence	Documents	

7. This will open the following form where you can select which stage you would like to move them to. This will notify the recruitment team that you are ready to interview them at a formal stage. Click "**Move stage**".

Applicant	Applicant One (A00009)		
Stage*	1a Manual applicant 👻		
	1a Manual applicant		
	1b Application received		
Stage notes	2a Shortlisted after informal interview		
	2b Unsuccessful after shortlisting		
	3a Reference request (safer recruitment only)		
	3b Invited to formal Interview		
Attach people resource	3c Interview unsuccessful - Reserve Pool		
Resource person Mai	3d Unsuccessful following interview		
Q	4a Offer	+ -	_
	4b Offer - accepted		
	4c Offer – rejected		
	5 Pre-employment checks and references		
	6 Appoint		
	Applicant withdrawn		
	Withdrawn by Delt		

8. In the application details, you will now see the update.

KGES <1 of 2	>		Applica	nt summary	
Applica A00009 External appl	ant One	Requ Stage	isition: : 2a Shortlisted after informal interview	HR Assistant 👻	Notes (0
Email No email a	ddress available Application details	Phone No contact details available Attachments Corres	Total jobs applied for 2 pondence Documents	Offers made 0	Applicar This 1
Progress his	tory				
Stage date	Stage	Notes			
22/05/2025	2a Shortlisted after informal interview				
22/05/2025	1a Manual applid	t, click to reset			
References (0)		Interviews	scheduled (0)	+ Add interview	

9. If you are on the interview panel, you can use this space to review the CV etc. before the formal interview.

Offer

You've interviewed your applicant and made your decision. Next, you need to notify HR through the iTrent system. The HR team can then go ahead with the preemployment checks and send the offer letter out.

1. Navigate to the **Recruitment** section from the **Manager Dashboard**.

You last logged in 1 hour ago		Q. Find iTrent pages	1
	A sugarant	Your Staff	>
		Management Information	>
Welcome to the new look and feel of iTrent	Delt - Privacy Policy	Workflow Redirections	>
		Recruitment	
My to do list (0) (Processes (0)	Nobody is out of the office today	Corganisation chart	>
Paid time View all paid time >	Organisation chart		
O Require authorisation			
O Overdue authorisations			

2. Scroll down to the links section, click "Offer", then click "Provide details of Offer".

			LINKS	
> Request to recruit	> Shortlisting	> Interviews	✓ Offer > Onboarding progress	> Recruitment details
Provide details of Ger				

3. Search in the left-hand pane for any roles you have got as a recruiting manager.

(*hr)	Req name v Q	TR Assistant
Results 2 Res Select all	cords Save this group	Junior Project Ma
HR Assistant		
HR Assistant	Requisition name : HR Assi	stant
	Requisition reference : DLT	_00015
	Applicants : 2	
	Status : Open	
	Start date : 01/05/2025	
	Recruiting manager : Steph	en Eyre
	Speculative enquiries : No	

4. After clicking on the correct role, you can select the relevant applicant you would like to make the offer to.



5. Click "Delt Verbal Offer".



6. This will open the following form to complete so the HR team can send the official offer out to the applicant. Click **Save**, this will then be sent to the Delt HR team.

UDF Details DLT Verbal Offer - HR Assis	tant Applicant One	🗸 MENU C 👼
Applicant name*	Applicant One	
Start date*	09/06/2025	—
Type of employment*	Permanent 👻	
Please state end dates for temporary/fixed term posts		
Please state the working hours and weeks	37 hours per week monday - frid	
Work location*	DLT-Derriford Business Park	
Salary details (FTE annual salary)*	£26,000 p.a.	
Other contractual payments	I	
New Rate Card	Apply 👻	
	Save Delete	